

STATE LICENSING NOTICES

SPECIAL NOTICE FOR COLORADO RESIDENTS

If there are questions or concerns regarding a transaction with Green Dot Corporation, please contact the Colorado Division of Banking at 303-894-7575 or by mail at:

**Colorado Division of Banking
1560 Broadway, Suite 975
Denver, Colorado 80202**

Consumer complaints should be in writing, providing as much detail as possible. Please include the following information:

- The name of the institution and the name of any person(s) at the institution with whom the complainant has had contact. Include telephone number(s) and addresses.
- A complete description of the complaint and any efforts that have been made to resolve the complaint directly with the institution.
- Copies of any available documentation supporting the complaint and efforts toward resolution.
- Any suggestions regarding a preferred resolution of the complaint.

SPECIAL NOTICE FOR MARYLAND RESIDENTS

The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Green Dot Corporation at **500 North Calvert Street, Room 402, Baltimore, Maryland 21202-3651, (888) 784-0136.**

SPECIAL NOTICE FOR TEXAS RESIDENTS

If you have a complaint, first contact the consumer assistance division of **Green Dot Corporation at 1-866-795-7597**, if you still have an unresolved complaint regarding the company's money transmission or currency exchange activity, please direct your complaint to the Texas Department of Banking.

In Person or U.S. Mail:

Texas Department of Banking
2601 North Lamar Boulevard
Suite 300
Austin, TX 78705-4294

Telephone:

1-877-276-5554 (toll free)

Fax:

512-475-1313

E-Mail:

consumer.complaints@dob.texas.gov

Website:

www.dob.texas.gov